

Bramblecrest

garden furniture of distinction



Thank you for choosing Bramblecrest, we are confident that you will experience many years of enjoyment from your garden furniture. In order to make the most of your product, we advise that you follow our simple care and maintenance guidelines below. More information, including videos demonstrating product assembly and advice on cleaning, can be found at www.bramblecrest.com.

General

- For furniture assembly tips and advice, please visit: www.bramblecrest.com/video.
- For spare parts, cleaning products and accessories please visit: www.bramblecrestservice.com.
- All products require a minimal amount of care and maintenance.
- We recommend the use of a Bramblecrest garden furniture cover when your furniture is not in use.
- Parasols should be closed and removed when not in use, especially in windy or gusty conditions.
- To avoid permanent stains, clean up spillages immediately.
- Avoid jet-washing your furniture as this can result in damage to surface areas.
- We would suggest cleaning your furniture with a non-abrasive sponge and lukewarm, detergent-free soapy water. Rinse with fresh water and allow to dry prior to covering or storing indoors.
- For service related enquiries, please contact the retailer from whom you originally purchased your furniture.

Woven Range

- Bramblecrest woven furniture is resistant to frost and UV light and can be left outside throughout the season.
- To clean the glass or ceramic table tops we recommend the use of any proprietary* household glass or multi-surface cleaner along with a soft sponge.

Marine Faux-Leather Range

- Faux-leather is water resistant; rainwater will run off the surface of the leather.
- Avoid sitting on the faux-leather when wet. When wet, dye from denim jeans can transfer onto the material and stain the faux leather.
- For light to moderate soiling, we suggest the use of Bramblecrest faux-leather cleaner, available from www.bramblecrestservice.com (carefully read the instructions on the reverse of the bottle).
- For stubborn stains, dampen a soft white cloth with a solution of 10% bleach and 90% water. Carefully rub the solution onto the affected area and immediately rinse with a damp wet cloth to remove the bleach concentration. For more stubborn stains increase the concentration of bleach and repeat these steps.
- Do not clean using alcohol-based cleaning agents.
- One of the best ways to keep faux-leather fabrics looking good, and to delay the need for deep or vigorous cleaning, is to wash down the faux-leather with a solution of mild detergent-free household soap diluted with warm water on a monthly basis.
- We recommend the use of a Bramblecrest garden furniture cover when your furniture is not in use.

Fabric Range

- Ensure spillages are blotted (not rubbed) with a clean dry cloth.
- Mildew may grow on dirt and other foreign substances if not removed from the fabric.
- For light soiling, use warm water and a soft scrubbing brush or sponge.
- For moderate to heavy soiling, we would suggest the use of Bramblecrest fabric cleaner, which is available from www.bramblecrestservice.com (carefully read the instructions on the reverse of the bottle).
- For more stubborn stains prepare a solution of 10% bleach and 90% water. Carefully rub the solution onto the affected area and immediately rinse with a damp wet cloth to remove the bleach concentration.
- Do not clean using alcohol based cleaning agents.
- Rinse thoroughly to remove all soap residue and air dry.
- For severe mould/mildew growth, increase the strength and repeat these steps.
- It is always best to clean the entire surface area of the fabric to avoid water rings and stains.

Aluminium Range

- Remove general surface dirt using warm soapy water and rinse with a hose and a non-abrasive sponge.
- In coastal environments (where there is usually a high concentration of abrasive salt in the atmosphere) aluminium furniture should be washed down with fresh water and covered when not in use.
- If scratched the paint can be 'touched-up' with a spray available from www.bramblecrestservice.com.
- For touch-up paint application advice, please visit www.bramblecrest.com/video.

Teak Range

- Remove general surface dirt using warm soapy water and a stiff brush, rinsing off with a hose.
- To remove stubborn stains we recommend using fine sandpaper when dry. Sand with, not against, the grain.
- Bramblecrest does not recommend the use of a cover unless it is breathable and well ventilated.
- Bramblecrest does not recommend the use of teak oil - it can make the furniture turn black, sticky and patchy.
- When left untreated outdoors the teak will gradually mellow to a light silver/grey colour.
- When left untreated outdoors the teak will become rougher to the touch as the surface grain lifts.
- Small cracks can appear as teak adjusts to its new environment.
- Cracks can alter in size according to the ambient temperature and humidity. The cracks will not affect the structural strength of the furniture.
- For Bramblecrest teak care products, please visit www.bramblecrestservice.com.

Season-Proof Cushions

- Bramblecrest cushion covers are water and stain-resistant.
- We advise cushions are stored away when not in use and/or during long periods of inclement weather.
- The majority of our cushion covers can be removed for hand-washing (using lukewarm water).
- Do not machine wash season-proof cushion covers as this may damage the water-resistant lining.
- We advise against leaving loose cushions stored underneath a furniture cover for long periods of time.
- Remove spillages immediately with an absorbent sponge or cloth.
- Darker cushion colours (e.g. grey) are more likely to fade in direct sunlight so store away when not in use.
- Although not water-proof, Bramblecrest 'season-proof' cushions can be left outside in showers. Should the internal filling become wet please remove cushion cover and allow to dry for at least 48 hours prior to use.
- For further cushion care and maintenance tips, please visit www.bramblecrest.com/video.